

## Portobello River Cruiser

**Portobello wants everyone using our donut boats to have an enjoyable time and to feel safe and secure. Please help us by following these rules:**

1. Don't rock the boat! No, really, don't rock the boat. It is not safe and others on the boat will not feel safe and secure. Terrified screams and squeals are for showground rides.
2. Do not dive from the boat nor swim around it.
3. No dancing on the table or on the boat. (See rule 1)
4. Do not litter.
5. No pets on the boat.
6. Do not sit on the side of the boat.
7. No smoking on the boat.
8. No fishing from boat.
9. It is prohibited to tie boats together.
10. No sitting on top of the backrests.
11. Do not urinate from the boat.

If you breach any of these rules we are entitled to immediately terminate the hire period and to retain the security deposit or such part of it as we may in our sole discretion determine.

### **Hire Terms and Conditions:**

1. The terms of our liquor licence require that a person operating the Portobello River Cruiser holds a valid driver's licence and is at least 21 years of age.
2. Persons aged 5 to 12 years are only permitted on the Portobello River Cruiser if in the company and under the direct supervision of a parent or adult guardian and must wear a life jacket at all times.
3. Our liquor licence limits the number of people who may be on board the boat at any time and we are required to deny access/entry to any additional persons above the licensed number.
4. The hirer must provide at least 4 days or 96 hours notice of a cancellation and the booking can be rescheduled to another date within 12 months. If a cancellation is received less than 4 days prior to booking the entire pre-authorisation amount will be charged, however this can be used as a credit toward a subsequent booking.
5. If extreme weather prevents boat operation the booking can be rescheduled to an available date within 12 months from original booking date. If such a reschedule cannot be effected the pre-authorisation amount will not be charged.
6. The group must arrive 20 minutes prior for the operator's and safety briefing.
7. If you arrive late, your booking end hire time remains the same and cannot be moved back.

8. Someone on the boat must be in possession of an operating mobile phone and the number must be provided to us before the event commences. The phone must be switched on and able to make and receive calls during the hire period.
9. Late return of boat will incur a charge of \$25 for every 15-minute period (or part thereof) that the boat is returned late.
10. The hirer is responsible for all damages to the boat when on hire and must inform us of any incidents or any injuries during hire period. Severe damage or wreckage to the boat will incur charges of \$500 to cover insurance.
11. The driver must provide a copy of a valid driver's license.
12. Portobello is not responsible for your personal belongings.
13. The driver must adhere to applicable national marine, safety rules & regulations.
14. The driver is responsible for safety of all passengers on board.
15. No intoxicated people are allowed on board.
16. The driver must remain under 0.05 blood alcohol content at all times.

**Our licence states that the supply of alcohol on the boat must be no more than 3 standard drinks per person per hour. Beer and wine only are permitted.**

**Portobello Boats reserves the right to refuse or suspend your right to use our services at any time.**

#### **Hire Costs: - Terms and Conditions**

1. A pre-authorisation of \$50 per person is required from a valid credit card at booking time.
2. The pre-authorisation amount will not be charged upon the return of the boat provided the boat is returned in a clean and tidy condition, no rules have been broken, T&C's have been met and there is no damage to the boat.
3. The cost of the hire will be based on the time from the booked hire time until the boat is returned by you to the usual mooring location.
4. If a pre-authorisation is refused against the card and we are not able to communicate with you then we are not obliged to hire the boat to you.
5. Remember that if you leave the mooring with a tail wind and expect to return with a head wind then it will take longer to get back than it did to get out.
6. If you abandon the boat then the hire period will end at the time we are able to have it returned to its mooring. The hire period does not end at the time we commence towing.
7. If the boat is returned back in unacceptable unclean state, not similar to that as received, then a cleaning fee of \$50 will apply.